



Important
Please keep this manual properly for future reference. Before using this appliance, please read all the instructions carefully.

Safety Instructions

- Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
- Do not reach for appliance which has fallen into water, unplug it immediately.
- Do not use it while bathing or in the shower.
- Do not place or store the appliance where it may fall into a tub or sink.
- Never use pins or other metallic fasteners with this appliance.
- Do not use it in wet or moist condition.
- Close supervision is necessary when this appliance is used by, or on near children, invalids or disabled persons.
- Only use the appliance for its intended purpose as described in this manual.
- Never use the massager while you are asleep or fast asleep.
- Never drop or insert any object into any opening.
- Do not operate if aerosol (spray) products are being used or if oxygen is being administered.
- Do not operate under a blanket or pillow. Excessive heating may occur or cause fire, electric shock or personal injury.
- Do not carry this appliance by power cord or use cord as handle.
- This appliance is designed for personal, non-professional use only.
- Do not use on an infant or invalid or on a sleeping or unconscious person.
- Do not use it on sensitive skin or somebody who is insensitive to heat.
- Do not pull or twist the appliance on the cable, the power supply unit or the control.

Cautions

- Do not allow infants or children to use or play with the product.
- If you feel uncomfortable during use, discontinue use.
- Do not use if you are pregnant or menstruating, have a high fever, have a malignant tumor, have a heart condition, are not recovered from surgery, or have an acute medical condition. If you are pregnant or menstruating, have high fever, malignant tumor, heart disease, untreated surgery, acute illness, or other diseases.
- This product should not be used in the following places: bathrooms, kitchens, etc., where there is high temperature, high pressure, moisture, near water and near fire.
- Please keep away from spiky objects and do not use it when the cover is damaged.
- It is strictly prohibited to use the machine when the cover is broken to prevent hair from getting caught in the machine and causing serious personal injury.
- Please turn off the machine or unplug the power cord from the power outlet after use or before cleaning.
- If the power cord is damaged, please contact customer service for repair and treatment to avoid danger.
- The charger must be used to charge the product, otherwise the product may be damaged or even catch fire.
- The appliance has a heating surface, so people who are not sensitive to heat must pay attention when using.

Operating Instructions

Power button: ON / OFF
Mode button: Normal / Kneading
Heating button: ON / OFF
Massage speed button: Low / High

Note

- Please ensure that you fully charge the device before its initial use, as the battery may have been shipped with limited power as a safety precaution.
- This product is equipped with two 18650-7.4V lithium batteries that can be charged through USB 5V2A Type-C, but it does not support fast charging.
- During charging, the product cannot be turned on and the indicator light will be in an orange breathing state.
- When the product is low on battery, the red light will flash for 5 seconds before automatically shutting down.

Using Guide

- Long press the power button for 2 seconds to turn on the device, and the default mode is normal and heating function.
- Customize the massage by selecting mode, heating or speed buttons respectively.
- Press and hold the power button for 2 seconds again to turn off the device.
- If the power button is not manually turned off, the massager will automatically shut off after 10 minutes.

Specifications

| | |
|--------------------|----------------------------|
| Product Name | Neck and shoulder massager |
| Model | MGS-2301 |
| Power Rating | 10W |
| Rated voltage | 5V |
| Work cycle | 10 minutes |
| Battery capacity | 2200mAh |
| Product Dimensions | 51.18x4.72x2.44 inches |

Maintenance & Care

- For daily maintenance, please use neutral detergent and soft cloth to scrub. Do not rinse in water.
- Please press the switch lightly to avoid excessive force when operating.
- Avoid heavy pressure and sharp and hard objects to scratch the surface of the product.
- Please keep it in the original box or in a dry and cold place after use.
- If you experience any problems during use, switch off the power and stop using the product immediately. Do not disassemble it yourself.
- Please unplug the power supply when charging is completed.

Fault & Troubleshooting

| Performance | Possible reasons | Processing method |
|-----------------|------------------------------|--------------------|
| Unable to start | Dead battery | Please recharge |
| Stop in use | Reach set time | Please restart |
| | Product overload | Please reduce load |
| Sound when use | Product structure generation | Normal |

Product Disposal Considerations
The lithium-ion battery used in this product is a valuable resource that can be recycled. Please remove the lithium-ion battery and return it to a professional battery recycling and reuse organization before disposing of it after use.

Product Hazardous Substances & Contents

| | Product harmful substances (content) | | | | | |
|---------------------|--------------------------------------|------|------|----------|-------|--------|
| | (Pb) | (Hg) | (Cd) | (Cr(VI)) | (PBB) | (PBDE) |
| Paint inks | ○ | ○ | ○ | ○ | ○ | ○ |
| Plastic parts | ○ | ○ | ○ | ○ | ○ | ○ |
| Wires | ○ | ○ | ○ | ○ | ○ | ○ |
| PCBA board | ○ | ○ | ○ | ○ | ○ | ○ |
| Metal parts | ○ | ○ | ○ | ○ | ○ | ○ |
| Motor | ○ | ○ | ○ | ○ | ○ | ○ |
| Temperature control | ○ | ○ | ○ | ○ | ○ | ○ |
| Tin Wire | ○ | ○ | ○ | ○ | ○ | ○ |
| Parameter Post | ○ | ○ | ○ | ○ | ○ | ○ |
| Zipper | ○ | ○ | ○ | ○ | ○ | ○ |
| Fabrics | ○ | ○ | ○ | ○ | ○ | ○ |
| Crease | ○ | ○ | ○ | ○ | ○ | ○ |
| Hot melt adhesive | ○ | ○ | ○ | ○ | ○ | ○ |

This table is prepared in accordance with the provisions of SJ/T11364: O: indicates that the content of toxic and hazardous substances in all materials of the product are within the requirements of GB/T26572-2011 "Eye Volume Requirements for Restricted Substances in Electrical and Electronic Products".

X: indicates that the content of toxic and hazardous substances in at least one homogeneous material of the product exceeds the requirements of GB/T26572-2011 "Limit Requirements for Restricted Substances in Electrical and Electronic Products".

The "Environmental Use Period" of this product is marked as shown on the left. It is according to the 1 July 2016 Management Measures for the Restricted Use of Hazardous Substances in Electrical and Electronic Products and "China Household Electric Appliance Association on the environmental protection of household appliances use period guidance, according to the requirements of the "Management Measures", according to the requirements of the "Management Measures", the product manufacturers and importers shall disclose the harmful substances contained in the products in accordance with the requirements and format of the relevant standards and mark the environmental protection use period of the products.