



Luxury massage chairs

Customized high-end personal massage
chair 【 User manual 】

Model: NP-MC2401





Living Art

Thank you for choosing and purchasing our massage products.

This massage chair adopts ergonomics design, realizes the back, waist, buttocks, legs, arms and other parts of massage, a variety of massage methods, warm compress, vibration, airbag extrusion massage and other functions, is a luxurious high-end massage chair.


Please read this manual carefully before use, and pay special attention to safety considerations to ensure the correct operation and use of this product. Take good care of the manual so that it can be consulted later.



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Safety precautions

Before using this product, please read all the instructions carefully.

To reduce the risk of fire, burns, electric shock, or injury to others, follow the following instructions.

- (1) Do not use power sources other than 220V AC.
- (2) When no one is using the machine, please make sure to unplug the power plug of the electrical server from the socket. When not using the machine or before disassembling parts, it is also important to unplug the power plug from the socket in a timely manner. 3) To avoid fire, electric shock, or injury caused by overheating, please do not operate the product under other covers such as pillows or blankets.
- (3) To avoid fire, electric shock, or injury caused by overheating, please do not operate the product under other covers such as pillows or blankets.



Airbag massage



Tuina Massage



Two piece installation

Safety instructions

- 1) If the product is used or is close to children, physical and mental disabilities, or disabled individuals, adult guardians are required to supervise and guide them.
- 2) Please be sure to use this product according to the usage manual. Do not use parts that are not recommended by the manufacturer.
- 3) Do not use this product when the following conditions occur: damaged power cord or power hand plug, abnormal operation, heavy drop to the ground or other damage, or falling into water. Please return the product to the maintenance service center for inspection and repair.
- 4) Do not drag the power cord to move this product or use it as a grip
- 5) The power cord must be kept at a safe distance from the heating surface,
- 6) Do not operate this product when the air outlet is blocked. Please keep the air outlet unobstructed to avoid being blocked by cotton shavings, hair, and other objects.
- 7) Do not insert or drop objects into any openings of the product
- 8) Do not operate this product in the place where spray products are used or full of oxygen,
- 9) Cut off the power supply, please turn off all operating controls before unplugging the power plug from the socket:
- 10) Please be sure to supervise and confirm that the child has not used massage essence as a recreational device to ensure their safety,

Safety considerations

1. Operating environment

Please do not use the massager in excessively humid or dusty environments to avoid damage to electrical components. Do not use the massager at room temperatures exceeding 40 °C

Do not place the massager next to an electric heater, near a stove, or in direct sunlight. The massage product is designed for personal use and is not suitable for any commercial use.

Be careful

Massager for indoor use only:

Do not suddenly adjust the temperature when using a massager at a low room temperature. It is recommended to gradually adjust the temperature to the normal range before use. If the massager is moved from a low-temperature storage location to a warm abdominal environment for use, it may affect the normal operation of the machine due to the accumulation of water cylinders inside the machine, and even cause machine malfunction. It is recommended to rotate the product at normal room temperature for 1 hour before starting use after moving.

2 Safety precautions for use

To ensure safety and correct use, please make sure to carefully read the Hong Work Manual before using it according to the principle of low cost

The cloth cover for avoiding pressing and sleeping has been broken, please use it To avoid reducing the massage effect or causing injury, use the Wuge massager together with other therapeutic devices such as electric silver. Do not use a massager within 1 hour after eating to avoid any adverse effects:

Please do not use Shuangfeng or any other part of your body when entering the lake. Therefore, after using Moto, please turn off the power switch to avoid power loss.

- Do not insert any items or flammable substances into the massager. This may cause electric shock, malfunction, or fire hazard.
- If you feel any discomfort during the massage, please stop the operation immediately.
- When using, do not cover the massager to avoid overheating and causing malfunction or fire.
- This product is not intended for self diagnosis or treatment purposes: if diagnosis or treatment is required, it should be handled by professional medical personnel.

- For those who are receiving medication or medical conditions, please consult a doctor for advice before use. If you feel unwell or are pregnant, do not use this product.
- During pregnancy or physiological period, please consult a doctor first and follow their advice.

be careful

- Please avoid using a massager after drinking alcohol or when the body is unwell.
- Please do not directly massage the head, elbow joints, knees, chest, abdomen, etc.
- When accidentally splashing liquor or pouring liquid onto the massager, please immediately unplug the power plug from the socket. When your hands are damp, do not insert or remove the power plug. Do not damage the power cord or operate the massager when the power cord is damaged. This may cause
- accidental electric shock or mechanical failure.

Conditions where massagers are not suitable

- If the following situations occur, please immediately turn off the switch and cut off the power supply, and contact our company. Accidentally splashing water and alcohol onto the massager may cause
- electric shock.
 - The cloth cover of the massager is damaged, and the internal components are exposed.
 - " If abnormal or severe pain occurs during massage, please immediately stop the massage and seek medical advice.

If any malfunction or abnormal condition is detected during use, please stop using immediately.

When a new current situation occurs during use, attention should be paid to avoiding injury to the user due to sudden power recovery. When lightning occurs.



(Note: Our company's products are updated quickly with the new generation. If there are any changes, please refer to the actual product. No further notice will be given!)

Product parameters

Product Name	Massage chair
Product model	NP-MC2401
supply voltage	AC100-240V
Power frequency	50/60Hz
Rated power	128W
Rated working time	20min
Security category	1class



Instructions before use

(1) Unpacking installation

1. Calf (1 piece)

(1) : Instructions

(2) : One set of tablets

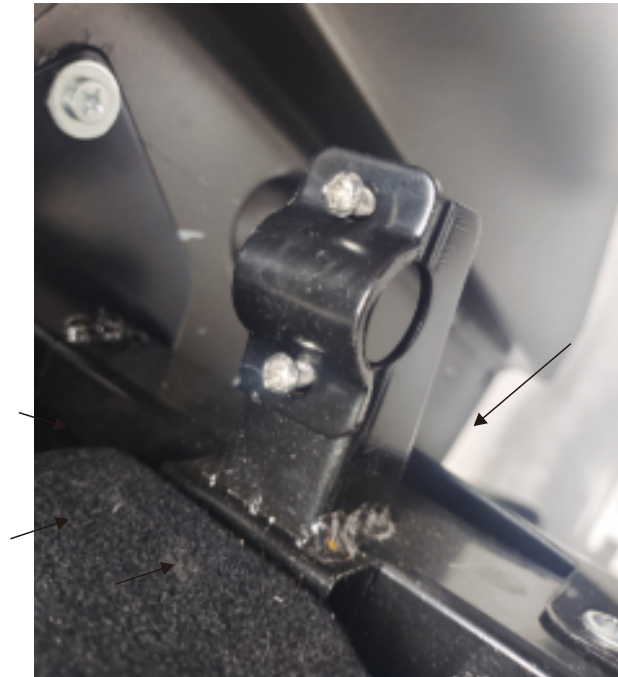
Charging cable, charging head



(2) Leg installation

1. The leg is connected to the airbag tube of the host.

2. The leg package has two pendants and four screws for installation.



(3) Tablet startup

1. Charge the tablet and turn it on

Please confirm to clear the original APP memory.

2. Turn on the massage chair power first.

You must first power on before opening the app manager.

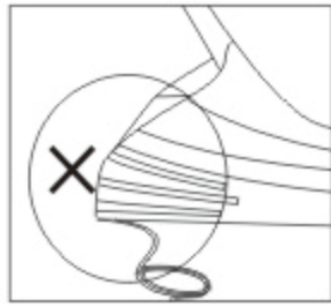
3. Open the app massage butler again.

Automatic connection.

Note: Pay attention to the order, if the connection fail, repeate ag.

(4) Placement of massage chairs

(1) Do not place the power cord under the electric control box of the massage chair. (As shown in Figure 02/03)



错误 (图02)



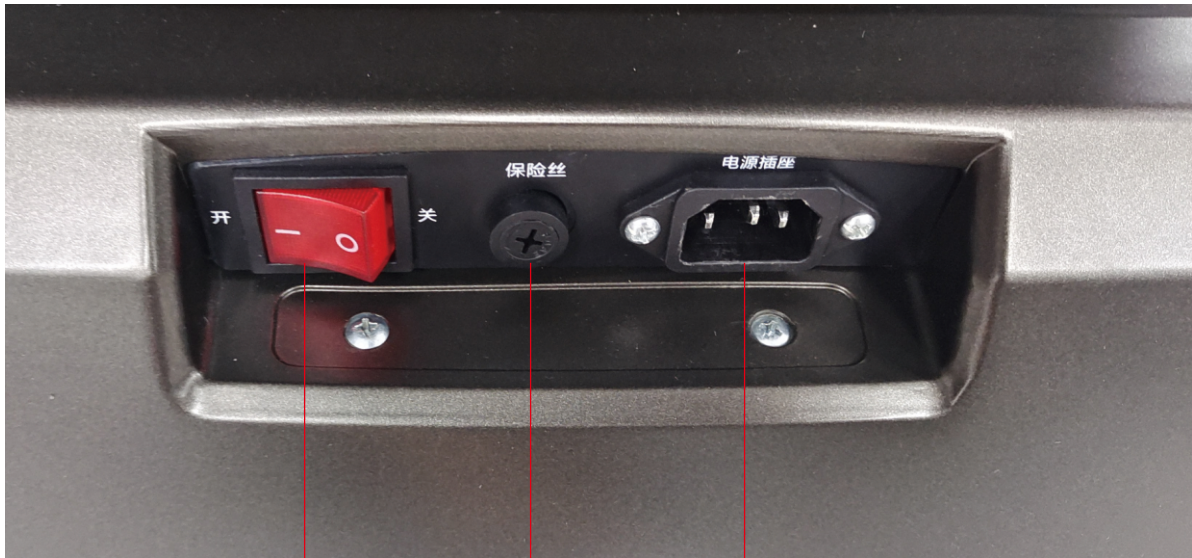
正确 (图03)

(2) Ensure a space of at least 15cm at the back and at least 15cm in front of the massage chair to allow it to tilt freely. (As shown in Figure 04)



(5) Preparation before use

After unpacking the packaging box, locate the main control switch under the back of the massage chair, connect the power cord, turn on the switch, and the massage is ready.



power switch

fuse

outlet

 warn

When the leg rest of the massage chair is raised, people are not allowed to apply gravity to the leg rest to prevent the massage chair from falling forward, in order to avoid product damage or personal injury.

Prohibit pressing
down



 warn

Before sitting on the massage chair, it is necessary to confirm that the massage robotic arm cannot stay in the cushion position to avoid discomfort to the buttocks and damage to the massage robotic arm during the process of human gravity compression.



 warn

When in standby or when the power is turned on, do not remove or pull the hand control cable or power cord to avoid product damage or accidental electric shock to the body; It is recommended to unplug the manual control cable and power cord when not using the massage chair and store them.

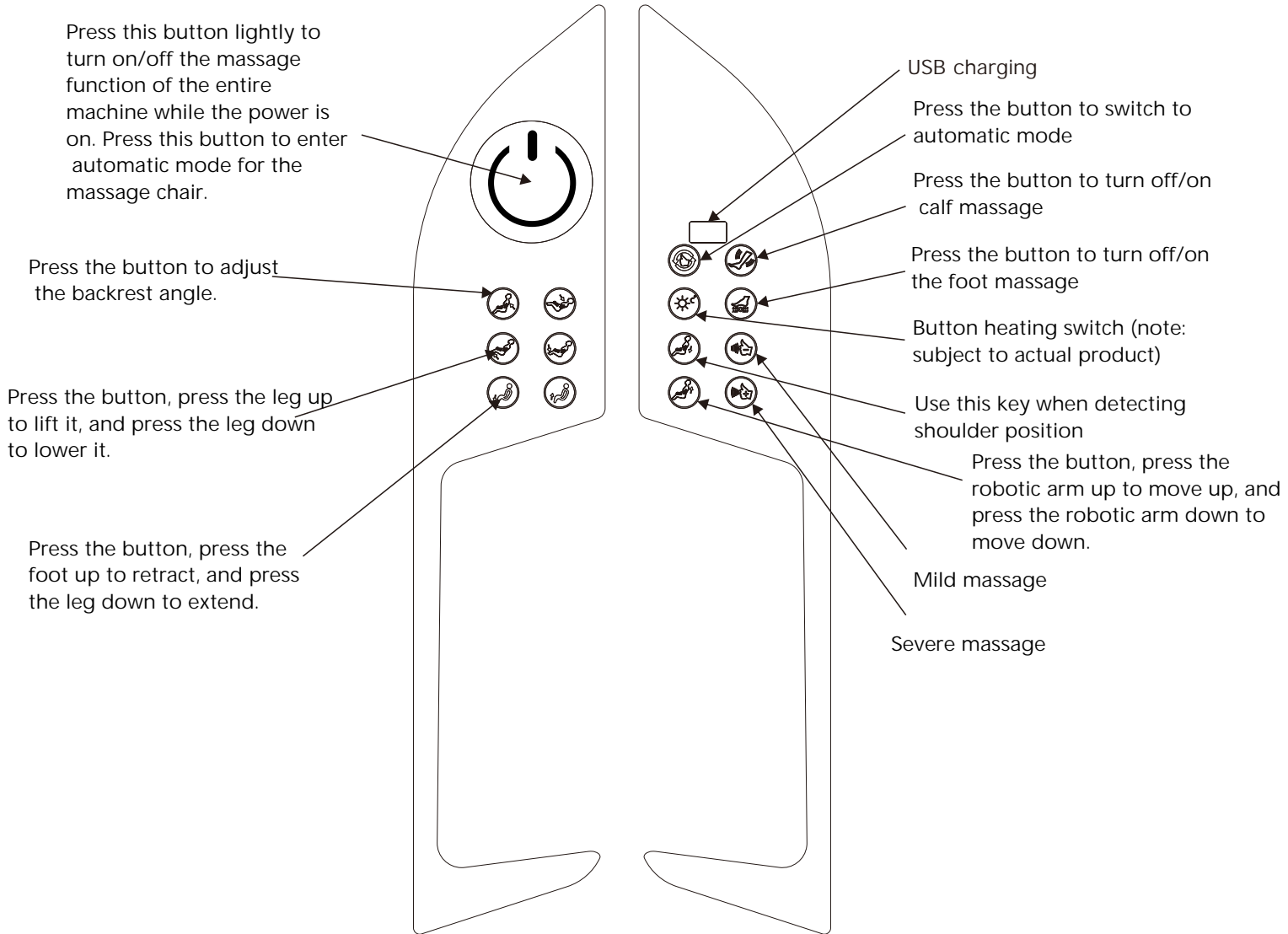


 warn

When activating the zero gravity reclining function, be sure to pay attention to whether children and pets are staying or playing under the massage chair at the bottom of the leg rest and backrest frame to avoid product damage and personal injury.

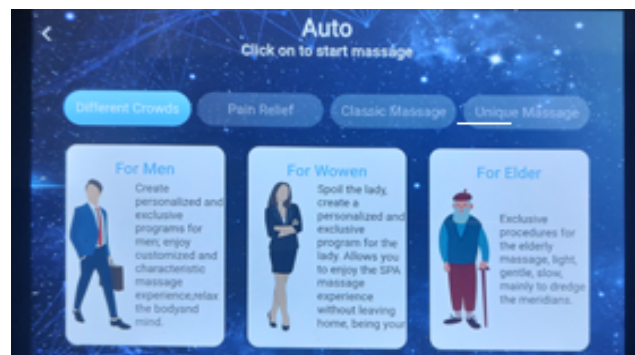
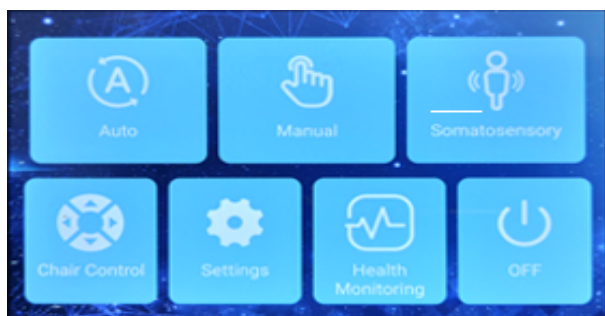


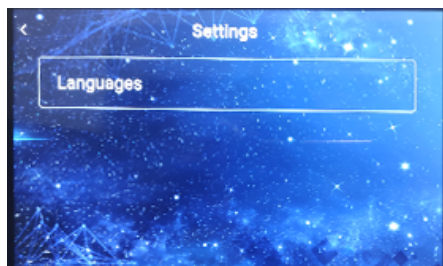
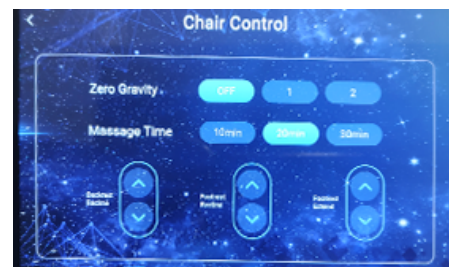
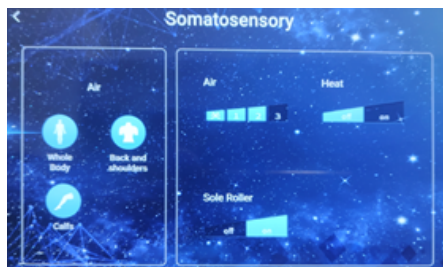
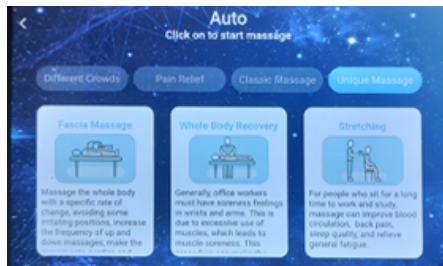
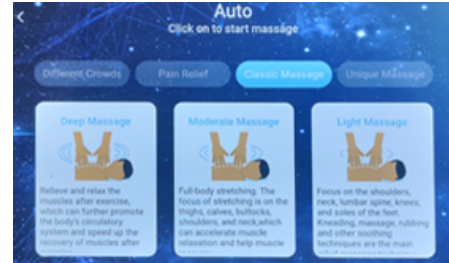
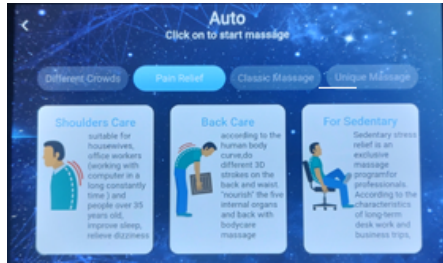
Note: The content on this page is not standard configuration. If the physical item you received does not have the buttons shown on this page, please skip. Everything is subject to the actual object

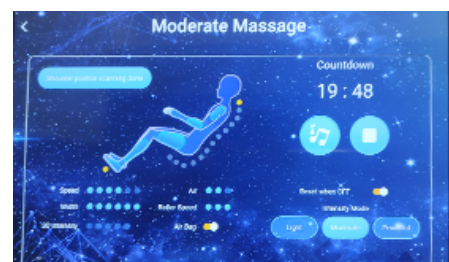
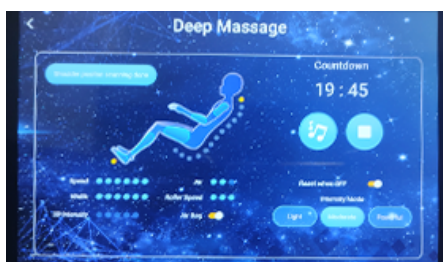
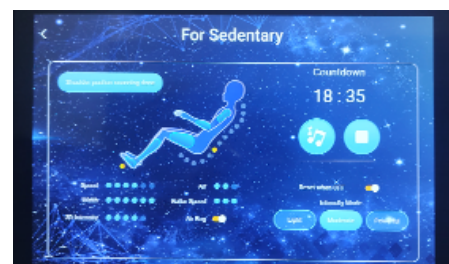
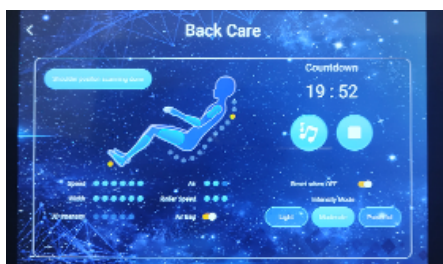
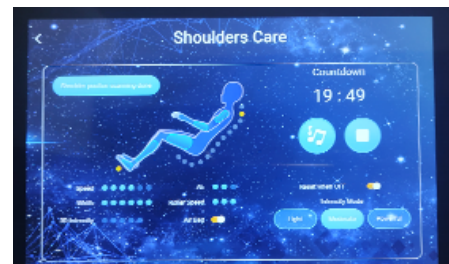


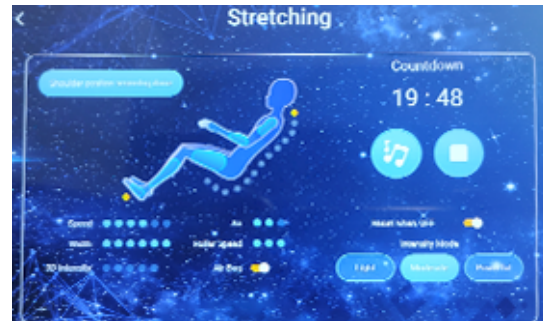
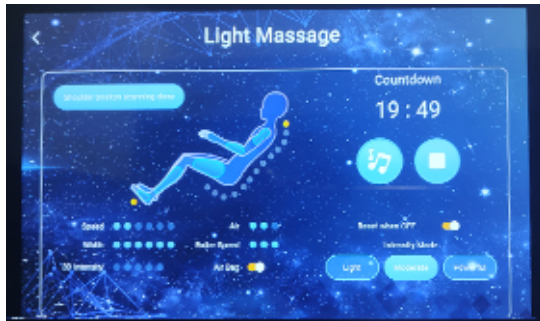


APP: Massage butler









1	Identifying Entries	Feedback Entry
2	Command after startup (when voice can be used)	
3	Hello massage chair	I'm here
4	Power on	Powered on
5	Shut down	Powered off
6	Switch mode	Mode switched
7	Timing 30 minutes	Timing 30 minutes
8	Timing 20 minutes	Timing 20 minutes
9	Timing 10 minutes	Timing 10 minutes
10	Open the airbag	Open airbag
11	Close the airbag	Turn off airbag
12	Turn on zero gravity	Zero gravity enabled
13	Turn off zero gravity	Zero gravity turned off
14	turn on foot roller	Roller turned on
15	turn off foot roller	Roller closed
16	pause the massage	Paused
17	Start the massage	Recovered
18	Higher backrest	Raise the backrest a little higher
19	Lower backrest	Lower the backrest a bit
20	Higher calf	Raise your calves a bit higher
21	Lower calf	Lower your calves a bit
22	Turn on heating	Heating turned on
23	Turn off heating	Heating turned off

How to use Ai voice

When the massage chair is turned on or in standby mode, say "Hello massage chair" to activate the voice control function.

After successful wake-up, the massage chair will reply: "Yes, master". At this time, the voice control entry corresponding to the desired function will be mentioned within 6 seconds. If no voice control entry is correctly mentioned after 6 seconds, the voice control function will automatically turn off and need to be awakened again.

If the voice control wake-up is not sensitive during noisy links or when playing music, it can be awakened through the intelligent AI button on the manual control.

Short press of the intelligent AI button is the wake-up function; long press for more than 3 seconds is to turn off the voice control function. At this time, to wake up the voice control, it can only be controlled through the intelligent AI button on the manual controller.

Attention: When awakening the voice control function, please use Mandarin, speak at a moderate speed, and issue voice commands according to the voice control terms.

For daily cleaning, please use a neutral cleaner and a soft cloth to wipe, and do not use corrosive cleaning agents.
 If the power cord is damaged, it must be replaced by dedicated personnel from the manufacturer's designated repair shop to avoid danger.
 When not using this product or cleaning, please unplug the power to avoid danger.
 Do not use any sharp objects to cut the surface of the product.
 Do not use this product in harsh environments (such as dust, direct sunlight, or damp environments), and should be placed in a dry and ventilated place.
 Do not forcefully press or exert strong pressure on the product.
 The massage chair requires regular maintenance and upkeep of the electric control box every six months under the guidance of customer service or professional personnel.

Fault phenomenon	Possible causes	processing method
Sound (running sound) *The sound of airbag inflation *The sound of airbag deflation *Electromagnetic valve switching sound *Air pump working sound	The product emits a sound of mechanical operation during operation	This sound is normal and does not require processing
The entire machine does not work at all	The power plug is not inserted into the socket. The socket switch is not turned on, and the massage button is not pressed	Check the power plug and socket, and ensure that the plug and socket are in good contact. Press the massage button
Massage is in progress and suddenly stops	This product has just completed its 15 minute rated working time and automatically switches to standby mode	If you want to massage again, please press the on button again to activate the massage function
	Over rated usage time, motor overheat protection	Turn off the machine, cut off the power, and wait for the motor to cool before use
The manual controller displays an E 1 alarm	Missing image count or problem with walking motor	Contact customer service or after-sales service
The manual controller displays E2 alarm	Limit plate issue	

Dear user, thank you for using our products.

1. Our company will wholeheartedly provide you with high-quality services:

If your product has any abnormalities and cannot be used normally, please check and handle them one by one according to the "Faults and Handling Methods". If the product still has faults, please contact customer service center.

2. One of the following situations is not covered by the warranty:

- (1) Damage caused by improper use, storage, and maintenance by consumers.
- (2) Damage caused by unauthorized installation, disassembly, and repair by our company's designated maintenance department.
- (3) Damage caused by force majeure.
- (4) Use the product for commercial purposes.
- (5) Our company is not responsible for any quality accidents caused by using our non-standard gifts.
- (6) This product is intended for non household use and will not be covered by the warranty.
- (7) The fault caused by human error or improper use is not covered by the warranty.
- (8) The use of privately purchased accessories that do not meet product specifications and result in machine malfunctions is not covered by the warranty, and any accidents caused are not within the scope of our company's responsibility.
- (9) The warranty period has expired.
- (10) Damage caused by dismantling the product without our company's permission

For products that are not covered by warranty, our customer service center still warmly serves you

Supplementary explanation

During the warranty period, if the malfunction is caused by product quality issues, customers should contact the company's after-sales customer service with the purchase order number and send it back for repair; Within 90 days, the shipping cost for sending out repairs will be borne by the customer, the shipping cost for returning repairs will be borne by our company, and the round-trip shipping cost for 90 to 365 days (365 days or more) will be borne by the customer.

2. Customers who have exceeded the warranty period and need to purchase product parts can contact our company's after-sales customer service to purchase.

3. If there is a warranty period commitment in the instruction manual, the instruction manual shall prevail.

Warranty period

The entire product is subject to a two-year warranty (see supplementary instructions for shipping costs).

The start date of the warranty period is based on the buyer's date of signing for the product.

3. If there are quality issues within the warranty period, please contact us as soon as possible. If the warranty period is exceeded, please do not provide free repair.

Warranty Card

Company Copy Save

Purchase account: _____

Order number: _____

Product Name: _____ Model: _____

Purchase store: _____

Purchase date: _____ Price: _____

User Name: _____

Contact number: _____

Mailing address: _____

Warranty Card

Company Copy Save

Purchase account: _____

Order number: _____

Product Name: _____ Model: _____

Purchase store: _____

Purchase date: _____ Price: _____

User Name: _____

Contact number: _____

Mailing address: _____



Maintenance records :

repair date	fault conditions	Repair location	Repair results

Our company reserves the right to make improvements to the product and instructions. Any changes are subject to change without prior notice. The appearance of the product is based on the actual product.

This volume has been carefully checked, but it cannot be ruled out that there may be printing omissions and misunderstandings in the content. Please understand, and our company reserves the right to interpret.



Improper disposal of waste can cause environmental pollution

Certificate of conformity

Product Name: _____ Model: _____

Inspection number: _____ Date of manufacture: _____

Manufacturer : Aukey International Limited

Web: www.naipocare.com

E-mail: wholesale@naipocare.com

Address: 601 6/F, Tung Hip Commercial Building,

248 Des Voeux Road Central, Sheung Wan, Hong Kong



Made in China